



Frequently Asked Questions

What is Online Learning?

Instead of traditional classroom sessions held on campus, online learners work independently at home using computers and technology. Faculty members provide instruction and guidance through a variety of tools available in Massasoit's learning management system: online discussions, video lectures, quizzes, and assignments. Online courses have equivalent requirements and outcomes as traditional classroom-based courses.

Which learning management system does Massasoit Community College use?

Massasoit Community College uses the [Canvas](#) learning management system by Instructure.

Is online learning right for me?

Good question! To find out if you're ready to be an online student, you can take the [Online Learning Readiness Assessment](#) in the Online Canvas Student Orientation.

What computer skills do I need to take an online course?

Basic computer skills are required for online classes. These skills include sending and receiving email, word processing, cutting and pasting within documents, toggling between applications and using email attachments. In specialized courses, other skills may be required.

What kind of computer do I need?

Please review the [computer requirements](#) and [supported browsers](#) before class begins to ensure you are prepared for using Canvas. There are also student computer labs available on campus.

What is the difference between an online and a hybrid course?

An online course is taught 90% or more online. A hybrid course is taught 50% face-to-face on campus and 50% online.

What online courses are offered?

Each semester the online course offerings change. Check off Online Learning in the filter section of the [Course Search](#) to view the online courses being offered.

Who teaches online courses?

The majority of online instructors are full-time faculty members at Massasoit Community College. In all cases, the instructors have undertaken extensive training in online instruction and have redesigned their existing classes to best accommodate this mode of instructional delivery. The instructors have not changed what they teach, just how the course is delivered.

Will I be required to come on campus for my online course?

A face-to-face proctored midterm and/or final exam is required for some online courses. This will be noted on the [Course Search](#).

How much do Online Learning courses cost?

The cost of online courses is the same as face-to-face courses, with an additional \$10 fee per credit.

How does Canvas work?

We recommend that students complete the [Online Canvas Student Orientation](#) or attend a Canvas orientation on campus to learn more.

How do I log in to Canvas?

Log in to the [MyMassasoit Portal](#), then click the Canvas button in the QuickLaunch menu. This will automatically log you into Canvas, no need to log in a second time.



How can I get help with Canvas?

The [Helpdesk](#) is available to assist students with Canvas. You can also submit a Canvas support ticket by clicking the Help link in the top right corner of Canvas, then select Report a Problem.

Where do I purchase books?

You can order your textbook online or visit the [Brockton or Canton Bookstore](#) to purchase your books. Many courses use additional software such as **ALEKS**, **MyMathLab**, **Mastering Biology**, etc. If your course uses one of these products, you should purchase the access code along with the textbook before the course begins.

When do online classes begin?

Online classes begin on the first day of the semester. Be sure to log into Canvas and familiarize yourself with the course as well as the assignment schedule to ensure you do not fall behind.

Are these courses transferable to other colleges?

Online courses enjoy the same transferability as the traditional classroom environment courses at Massasoit. As with all courses, students are encouraged to consult the transfer requirements of the institution to which they intend to transfer for specific information.

What resources are available to help me succeed?

Massasoit Community College provides counseling, academic advising, tutoring, and library services. Information on advising is available through the [Advisement and Counseling Center](#). Free tutoring is available through the [Academic Resource Center](#) on campus or online through [eTutor](#).



Do you have more questions?

Please email the Online Learning team: onlinelearning@massasoit.mass.edu